



Roots' DIY Loose Bucket FAQs

Where can I pick up my buckets?

Loose bucket orders can be picked up at our farm at 2428 Walnut Bottom Road, Carlisle. Turn into the stone driveway with the little Roots sign at the entrance. Feel free to park right down next to the double doors of the lower level of the big gothic roof white barn.

When can I pick up?

All pickups are **by appointment only**, on Friday mornings between 9am and noon. We'll reach out to you a week or so prior to your date to schedule a time that works best. Pickups are self-serve. Your buckets will be right inside the lower level of our barn, on a wire shelf, with your name.

What do I need to bring when I pick up?

Your flowers will be in buckets (in water) and ready to travel when you arrive. Please make sure to bring a vehicle with plenty of room as well as anything you might want to help stabilize them during transit (e.g., towels, bungee cords, etc.). The most stable spots in a car are the floor behind the front seats and the rear cargo area. For space perspective, we can typically fit 3-4 buckets on the floor behind both front seats or 6-8 buckets in the back of a minivan or SUV. Sedan trunks generally are not tall enough for our flowers.

How can I pay?

Orders must be prepaid prior to pick-up. Payments should be made online via the link to Square that was emailed to you with your order.

How fresh will my flowers be?

All our flowers are harvested to order, generally either the day-of or day before an order is picked up, so they're fresh as can be! Our customers get at least 8-10 days out of most of our flowers. (Most florist flowers are at least 7 days old at the time of purchase.)

How should I store flowers prior to my event?

Buckets of loose flowers should be stored in a cool place, out of direct sunlight and wind. They don't need to be refrigerated...60-70 degrees is fine!

How can I keep my arrangements looking their best?

Fresh water and clean vases are most important! Fill all your vases with water first, and make a clean cut on each stem before you place it in the vase. Since our flowers are so fresh, flower preservative is generally unnecessary. Also, make sure you strip all leaves from the stem that will be submerged. Keep in a cool (but not refrigerated) location.

Centerpieces: It's least stressful if you make a prototype and then have others copy your design for the rest of the tables. Total height for standard centerpieces should be approximately 12-15" so guests can see over them.



Boutonnieres: We recommend making them one day prior to your event, misting with water, bagging in Ziploc or other cellophane, and then refrigerating. Since those stems are not in water, the cellophane and refrigeration helps them to hold.

Bouquets: We also recommend making bouquets the day before. Keep them in clean water and wrap with ribbon the morning of your event. After you wrap, place the stems in a tiny amount of water, so the ribbon doesn't get soggy. Your flowers do not need refrigeration but will do best in a cool spot out of sunlight. Towel dry the ends lightly before walking.

Can I set out my centerpieces prior to the event?

Yes, we find that they will hold beautifully unless there is much wind, which can dry flowers out quickly. Also, if any are going in direct sun (not inside a tent), they can desiccate. However, we generally do set-ups several hours before a ceremony and do not have trouble. (And often, if it's really windy, there will be sides on your tent to block the wind.)

Will I be able to buy additional flowers when I pick up?

We do not have a cooler of ready-to-buy flowers. Everything is custom harvested and arranged. But we can gladly add to your order! Just send us an email **at least** one week prior to your date.

How can I see where my flowers are growing?

Because we are a production farm and are not open to the public, be sure to check out our website (or follow us on Facebook/Instagram) to see dates of our next Open Farm Day or Pop-Up Shop. We hope to see you!

*We love to see what our customers do with our flowers! Be sure to tag us @rootsflowerfarm if you share online, or email us your favorites.
Thank you for supporting our local farm!*