



## **Roots Party Bucket FAQs**

### **Where can I pick up my buckets?**

Party bucket orders can be picked up at our farm at 2428 Walnut Bottom Road, Carlisle. We'll email you detailed instructions prior to your pickup...be sure to read carefully since pickups are all self-serve.

### **When can I pick up?**

All bucket pickups are on Friday mornings between 9am and noon. We do not provide staff for pickups, so you will be responsible for loading your vehicle. Please have your vehicle ready to go prior to coming to the farm so you can easily load and be on your way.

### **What do I need to bring when I pick up?**

Your flowers will be in buckets (in water) and ready to travel when you arrive. The buckets are full! Please make sure to bring a vehicle with plenty of room as well as anything you might want to help stabilize them during transit so they do not tip (e.g., towels, bungee cords, etc.). The most stable spots in a car are the floor behind the front seats and the rear cargo area. For space perspective, we can typically fit 3-4 buckets on the floor behind both front seats or 6-8 buckets in the back of a minivan or SUV. Sedan trunks generally are not tall enough for our flowers.

### **Should I return my buckets?**

We do not need the buckets back when you're done arranging. Please feel free to reuse or recycle.

### **How can I pay?**

Orders must be prepaid online prior to pick-up. Payments should be made via the link that was emailed to you with your order.

### **How fresh will my flowers be?**

All our flowers are harvested to order, generally either the day-of or day before an order is picked up, so they're fresh as can be! Our customers get at least 8-10 days out of most of our flowers. (Most florist flowers are at least 7 days old at the time of purchase.)

### **How should I store flowers prior to my event?**

Buckets of loose flowers should be stored in a cool place, out of direct sunlight and wind. They don't need to be refrigerated...60-70 degrees is fine.

### **How can I keep my arrangements looking their best?**

Fresh water and clean vases are most important! Fill all your vases with water first, and make a clean cut on each stem before you place it in the vase. Since our flowers are so



fresh, flower preservative is generally unnecessary. Also, make sure you strip all leaves from the stem that will be submerged. Keep in a cool (but not refrigerated) location.

**Centerpieces:** It's least stressful if you make a prototype and then have others copy your design for the rest of the tables. Total height for standard centerpieces should be approximately 12-15" so guests can see over them.

**Boutonnieres:** We recommend making them one day prior to your event, misting with water, bagging in Ziploc or other cellophane, and then refrigerating. Since those stems are not in water, the cellophane and refrigeration helps them to hold.

**Bouquets:** We also recommend making bouquets the day before. Keep them in clean water and wrap with ribbon the morning of your event. After you wrap, place the stems in a tiny amount of water, so the ribbon doesn't get soggy. Your flowers do not need refrigeration but will do best in a cool spot out of sunlight. Towel dry the ends lightly before walking.

### **Can I set out my centerpieces prior to the event?**

Yes, we find that they will hold beautifully unless there is much wind, which can dry flowers out quickly. Also, if any are going in direct sun (not inside a tent), they can desiccate. However, florists will often do set-ups several hours before a ceremony and do not have trouble. (And often, if it's really windy, there will be sides on your tent to block the wind.)

### **Will I be able to buy additional flowers when I pick up?**

No, we do not have a cooler of ready-to-buy flowers. Everything is custom harvested for you. If you would like to add additional buckets to your order, just send us an email *at least* one week prior to your date.

### **Can I come and visit the farm?**

We are a production farm and are not open to the public except for a few select days of the season. Be sure to subscribe to our email list or follow us on Facebook/Instagram to know when we'll be open next.

*We love to see what our customers do with our flowers! Be sure to tag us @rootsflowerfarm if you share online, or email us your favorites.  
Thank you for supporting locally-grown flowers!*